



## BE WELL PREPARED FOR FLOODING

A group of residents has recently been in discussions to form an Egham Flood Resilience Group (EFRG). The purpose of EFRG is to be a focal point of information and advice for people living in parts of Egham that are prone to flooding: what to do in advance of and in the event of a flood, so that people and property are well protected.

This note has advice for what you can do to be prepared, in advance of a flood. It is targeted at those streets where flooding has occurred in the past.

**1. Firstly, sign up to the Environment Agency's flood alerts and warnings.** Then in the event of a flood alert or flood warning being issued for the Egham area the EA will contact you directly. You can sign up online at <https://www.gov.uk/sign-up-for-flood-warnings> or you can phone Floodline on Telephone: 0345 988 1188, or on Textphone: 0345 602 6340

The three levels of Flood Warnings are:

- Flood alert:** Flooding is possible - be prepared  
**Flood warning:** Flooding is expected - immediate action is required  
**Severe flood warning:** Severe flooding – there is a danger to life

Flood alerts are more common than flood warnings – a **flood warning means the Environment Agency expects flooding of property, and this is the key trigger for a multi-agency response.** Further details on the meaning of the 3 levels can be found here: [https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/311020/flood\\_warnings\\_LIT\\_5215.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/311020/flood_warnings_LIT_5215.pdf)

**2. Secondly, write a personal flood plan.** Don't wait for a flood; do this in preparation and keep it in an accessible place. This will prepare you to respond more quickly and more effectively if a flood becomes imminent. A link to the Environment Agency's template for a plan is provided below. For example, you can make a list of important phone numbers, and make preparatory plans and a list of what to do if a flood is expected. [https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/444659/LIT\\_4112.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/444659/LIT_4112.pdf)

**3. Thirdly, be aware** of the community services available to help during times of flood. Runnymede Borough Council has produced a flooding advice leaflet, which lists the responsibilities of various organisations, and how to contact them: <https://www.runnymede.gov.uk/downloads/file/1234/flooding-advice-leaflet>

**4. Finally,** water and power losses often occur in areas that have flooded. If you are vulnerable, or could be at particular risk if there's a problem with your water or energy supply, you can **pre-register as a priority user with Affinity Water (the water provider in Egham) and with your energy company** - see the back of your bills for details, and register online or by phone. Pre-registered properties will usually get more help from their suppliers. Pensioners, disabled, chronically sick, long-term medical conditions, hearing, visual or other communication needs, 'vulnerable situations', and having young children under the age of five are all qualifying factors to register.

For further non-emergency information or help, contact the Egham Flood Resilience Group at [eghamfloods@gmail.com](mailto:eghamfloods@gmail.com)

If you don't have access to email, phone Mark Venables, the EFRG Co-ordinator on 07587 363962

**\*\*\* If you would like to be actively involved in the Egham Flood Resilience Group, please contact us \*\*\***